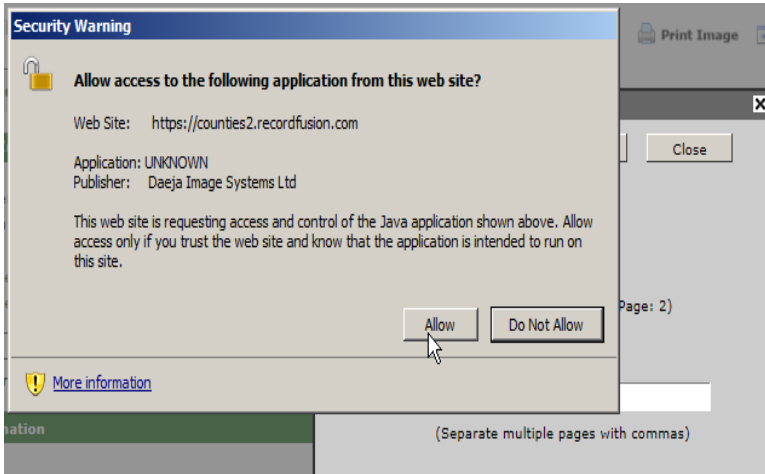
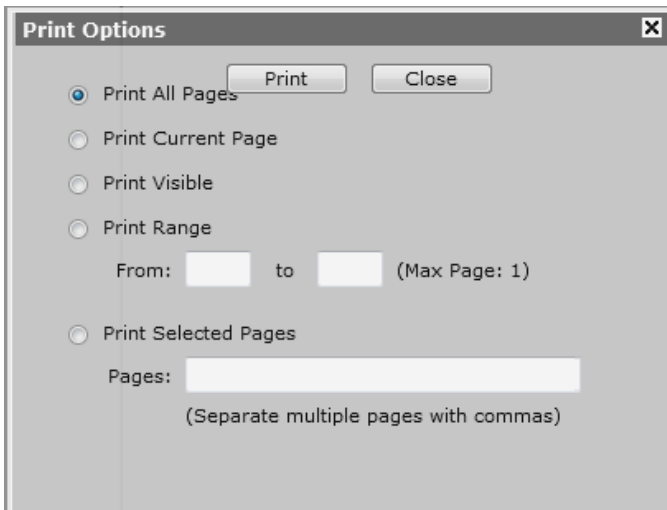


Java released an update, version 7 update 51, which may cause a security prompt to remain hidden. This prompt asks if you want to allow access to the web site and you should see this when you click on the Print Image icon.



If you click on Print Image and you see the Print button as in the screen shot below follow the steps listed. The Print button should be at the bottom of the Print Options Box.



1. Go to [www.java.com](http://www.java.com) > click the “Do I have Java” link.
2. Click **Verify**. If you have the most current version go to step 4
3. If Java does not verify or it says there is a newer version available, follow the instructions on the web site to update Java.

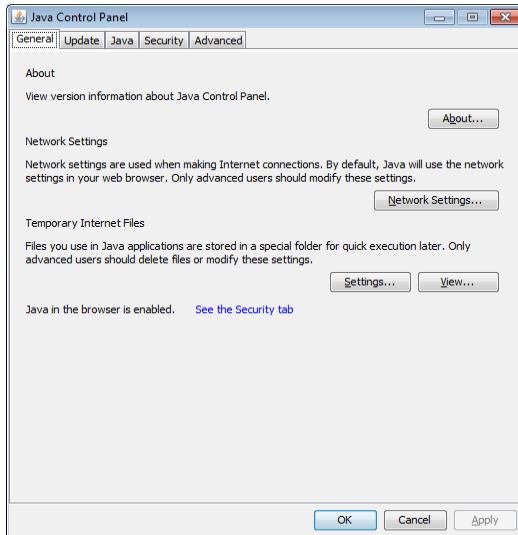
Should you need to uninstall Java Click [Here](#)

4. Once you have “Successfully Installed” (a screen will appear) close that window. A new web page will open and click **Verify**. If Java fails to verify you may need to try installing again.

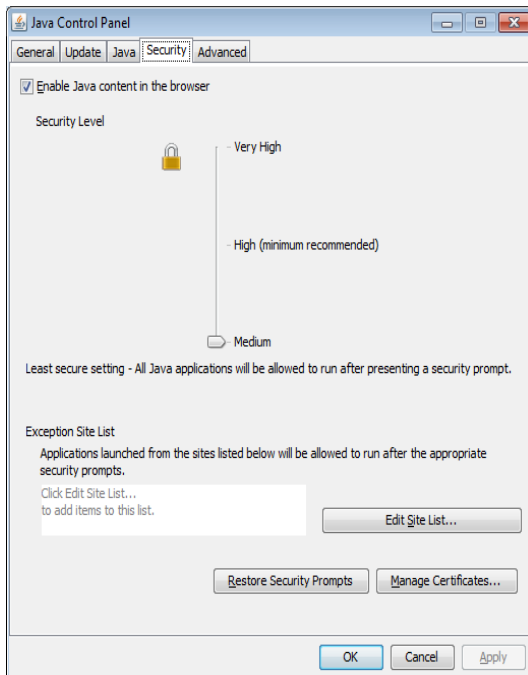
If you encounter an error when trying to view images after updating Java:

### Set Java Security:

Click Start (or the Microsoft Globe) > Control Panel > Java. The Java Control Panel will open.



Click on the Security Tab.



Move the slider to Medium and click Apply then OK. Click on Restore Security Prompts, Restore All.

Then Close the Control Panel close and re-start your browser and then go back to the web site.

*Should you have any additional problems or have technical questions please contact*

*PropertyInfo at 888-608-1808 or GSSupport@propertyinfo.com*